

SAPPHIRE Seminar

Embracing Transformation at Work (with Design Thinking)

Date: 24 April 2018 (1 day)

Venue: Holiday Inn Singapore Orchard City Centre (Somerset MRT)

Course Fee: S\$350 per pax

(S\$100* per pax, after WSG funding)

All fees are subject to prevailing GST. The fee includes lunch and coffee-tea refreshments.

**applicable to only Singapore Citizens or Singapore Permanent Residents.*

Synopsis

The age of digitisation and Industry 4.0 have unsettled businesses and individuals. Digitisation have changed the way of work and business interactions with consumers, and is permeating in all areas of our life at an exponential rate. Automation and computation intelligence have also gathered pace, and are fast displacing traditional brick-and-mortar ways of doing businesses.

The "Embracing Transformation at Work" Seminar will explore the impact of digitisation and IoT demands on future skills and digital literary skills, and how existing business models can adopt **DESIGN THINKING** approaches to reinvent their business to serve the needs of customers which are on an exponential rise. Self and Business Innovation will be discussed with real-world cases of businesses and executives' successes who have achieved breakthroughs and peak performances. Participants will also learn how organisations' growth requires a strategic workforce planning, coupled with a holistic framework of a high performing organisation to scale greater heights and achieve extraordinary result.

Target Audience

Employers, Management, Professionals, and HR Practitioners involved in organisation capability development and transformation.



How to register?

Press Ctrl + click on this direct link to register,

http://tms.sgemployers.com/webtms/RegistrationForm.php?class_id=20927

S\$100* per pax, after WSG funding. S\$350 per pax (full fee).

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For Enquiries

Email: lawrence_wong@snef.org.sg

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Global Speakers



Darryl Parrant

Talent & Rewards Country Leader, and South Asia Lead for Future of Work, Willis Towers Watson, Singapore

Darryl has 23 years of academic, corporate and consulting experience. He is a leading consultant, facilitator and business leader and has worked on a range of HR, OD, Talent, Change, Learning and Leadership Development projects in the private and public sectors – having partnered on large projects with many Ministries and Statutory Boards. He has provided services to large listed and growing SMEs to build capability, as well as large HR Transformation and Leadership Development projects within the emerging markets in Asia.

Tim Schuurman

Senior Partner and Owner, DesignThinkers Group, and Co-Founder of DesignThinkers Academy, Netherlands

Tim is a management consultant by profession with over 15 years of experience, and one of the founders of the Design Thinkers Group. Specialising in bringing an innovation culture and user-centred design principles to large organisations, he has led projects for Bosch, SAP and Amsterdam's Schiphol Airport. Tim holds a doctorate in business administration from Groningen University, and M.Sc in Financial Management. He is a motivated and energetic senior facilitator within the Innovation, Change Management and Service Design Thinking fields.



Andre De Waal

Managing Partner and Academic Director, HPO Center, Netherlands

Andre has been teaching and conducting projects on performance management and high performance organisations. He has been selected by managementboek.nl as one of the Dutch Masters in Management '10 people who have influenced management thinking in the Netherlands the most in the past decade'. His research into high performance organisations and high performance individuals attracts a lot of international attention. André has published over 350 articles and 30 books, includes his latest English book "What Makes a High Performance Organisation?" in 2012. He is also a Professor of High Performance Organisations at the University Institute for International and European Studies (UNIES), Netherlands.

Annie Leung

Chief Executive Officer, CEO mindPower™ Ltd, Hong Kong

Annie is an experienced CEO with more than 30 years of experience in various management positions and in management consulting. Prior to founding CEO mindPower™ Ltd, Annie has 13 years of chief executive experience leading blue chip international corporations in both local and regional roles. She was named as one of 'China's 100 Outstanding Female Entrepreneurs' in 2007 and was also named as one of 'China's 30 Most Creative Female Entrepreneurs' in 2010. Her expertise is in business consultancy, corporate training, and executive coaching. Annie founded CEO mindPower™ 12 years ago and invented 2 models that were validated by the University of Hong Kong (HKU).



Grace Clapham

Co-Founder, The Change School, Singapore

Grace Clapham is an award winning entrepreneur beating over 600 entrants worldwide in 2014 to win the 'Inspirational Leadership' Awards at the Talent Unleashed Awards judged by Sir Richard Branson and Steve Wozniak. Born in Jakarta, Grace has lived in Asia for nearly 20 years and spent majority of her school years in Singapore. In 2009, she founded her first company Agent Grace, a boutique agency, where she helps companies navigate the Asia Pacific region. In 2013 she co-founded The Change School, a lifestyle and learning brand to help people navigate through different types of change. Through Agent Grace, she is consulting, advising and coaching a variety of SME's and start-ups within different sectors in Singapore and the region in various ways including business strategy, new market entrance, market expansion, brand management and cultural intelligence.

Thomas Yeo

Managing Director, CET Global Pte Ltd, Singapore

Thomas is an experienced workforce development specialist with more than 15 years of experience in the continuing education and training (CET) sector. He started his own specialist consulting firm with like-minded partners in June 2014, and currently serves as the Principal TVET and HRD Consultant at CET Global Pte Ltd that provides enabling solutions in areas of competency-based human resources development and productivity improvements, developing and establishing HRM and HRD systems. He helps organisations diagnose their business strategy and human resources performances and its alignment, develops a systematic approach to identify people skills for performance and development, and integrating these into HRM, HRD and Training functions.



Prior to this, he was with the Singapore Workforce Development Agency (WDA) now known as SkillsFuture Singapore, as an Assistant Director responsible for the formulation and implementation of the Singapore Workforce Skills Qualifications (WSQ) system policies. In this role, he worked closely with the universities, polytechnics, Institute of Technical Education (ITE), industry employers and professional organisations to recognise WSQ qualifications, create skills and career progression pathways for the Singapore workforce.

As an Adult Educator, Thomas enjoys sharing of knowledge and skills with like-minded CET professionals. He was the Master Trainer who led, developed and conducted workshops on development of competency standard and competency framework/map, assessment plan and tools, to train WDA officers, Associate Consultants and CET practitioners. He is currently an Associate Lecturer with UniSIM teaching HRD topics at Masters' programme, and an Associate Adult Educator with the Institute for Adult Learning facilitating the WSQ Diploma in Adult and Continuing Education.

Programme

Time	Programme Outline	Speakers
0830 – 0900	Registration	<i>Emcee:</i> Mr. Daryl Lim
0900 – 0930	Opening Address by Singapore National Employers Federation (SNEF)	Mr. Stephen Yee, <i>Asst Executive Director</i>
0930 – 1015	Session 1: Digitisation of Work Synopsis – The impact of digitisation and IoT demands future skills and digital literacy skills. Speaker will share insights and perspectives on digital literacy skills and their influence on future work and behaviors.	Mr. Darryl Parrant, Willis Towers Watson, Singapore
1015 – 1045	Networking Coffee Break	
1045 – 1130	Session 2: Reinventing Business Grow Using Design Thinking Synopsis – In the IoT and digital economy, existing business models are challenged to meet the increasingly complex customers needs. Speaker will share on how design thinking approaches can be adopted to help companies / SMEs to reinvent their businesses.	Dr. Tim Schuurman, DesignThinkers Group, Netherlands
1130 – 1215	Session 3: From 'Good' to 'Great' – Becoming a High Performing Organisation Synopsis – In this global economy, it is paramount for an organization to create long-lasting partnerships with its suppliers and customers in	Dr. Andre De Waal, HPO Center, Netherlands

which excellent relationships get center-stage. A way to create these partnerships. Speaker will share how to develop “a tailored business relationship”, based on mutual trust, openness, shared risks and shared rewards for competitive advantage, resulting in business performance using the high performance partnership (HPP) framework.

1215 – 1330	Networking Lunch	
1330 – 1415	<p>Session 4: Strategic Workforce Planning for Organisation Growth</p> <p>Synopsis – Companies are continually involved in the planning and implementation of human resources. Strategic workplace planning enables organisations to take a structured approach to enable HR sourcing, deployment and capability development for their desired growth.</p>	Mr. Thomas Yeo, CET Global Pte Ltd, Singapore
1415 – 1500	<p>Session 5: Self and Business Innovation, with Immediate Transformation</p> <p>Synopsis – The mindPower™ Innovation model, validated by the University of Hong Kong, has supported businesses and thousands of executives over the years to achieve breakthroughs. Businesses who have undergone such transformation span across 17 industries, from finance, insurance, FMCG, and luxury. This session will showcase the exclusive mindPower™ Innovation model, giving an insight into the different tools of the mindPower™ Innovation model that has led to successful business breakthroughs.</p>	Ms Annie Leung, CEO mindPower Ltd, Hong Kong
1500 – 1530	Networking Coffee Break	
1530 – 1615	<p>Session 6: Change as Catalyst for Organisation Transformation</p> <p>Synopsis – Change is a constant for all businesses and organisations. Introducing, managing and implementing change becomes important for organisations who are on the transformation journey. Speaker will discuss innovation approaches on how organisations can embrace change, and use change as catalyst for organisation transformation.</p>	Ms. Grace Clapham, The Change School, Singapore
1615 – 1700	<p>Panel Discussion</p> <ul style="list-style-type: none"> • Mr. Darryl Parrant • Mr. Tim Schuurman • Dr. Andre De Waal • Mr. Thomas Yeo • Ms. Annie Leung • Ms. Grace Clapham • Mr. Stephen Yee 	<p><i>Moderator:</i> Mr. Daryl Lim CET Global Pte Ltd, Singapore</p>
1700	End of Seminar	